TRANSFORMING DEMENTIA CARE IN OUR COMMUNITY:

INTERDISCIPLINARY COLLABORATION IN CRISIS

Presenters: Sheri Mealy, Sharon Locklin & Rachel Monfils

May 7, 2018
Meet your Presenters

❖ Sheri Mealy - MSW, Dementia Care Specialist with the Aging & Disability Resource Center of Brown County

❖ Sharon Locklin - BS, Training Coordinator for the Behavioral Health Training Partnership at UW-Green Bay

❖ Rachel Monfils - APSW, Adult Protective Services Specialist for Brown County

*We are all active members of the First Responder Crisis Subcommittee of the Dementia Friendly Communities Coalition of Brown County*
Poll Everywhere transforms one-sided presentations into two-way conversations with the audience.

You, the audience can respond by texting on your phone.

Texting rates may apply

Let's give it a try!
We would like to get to know the audience. Please share with us your profession and agency or let us know if you are a caregiver for a person with dementia.
How many years have you worked with people with dementia?
Objectives for Today

❖ Define the essential elements of the Brown County Dementia Friendly Communities Coalition
❖ Overview of the History of Crisis Response and Trainings
❖ Review the Dementia Crisis Innovation Grant
❖ Explore steps taken to ensure interdisciplinary collaboration
❖ Identify Resources
WI Dementia Re-Design

February 2014: WI Department of Health Services released

“Wisconsin Dementia Care System Redesign: A Plan for a Dementia-Capable Wisconsin”

PURPOSE-

❖ Provide the highest possible quality of life for all state residents with dementia
❖ To develop an infrastructure that will respond appropriately to crisis and reducing the need for institutional placement
Brown County: Dementia Friendly Community Coalition

❖ ADRC: Director & Dementia Care Specialist
❖ Geriatric/Memory Clinic Physician
❖ Police
❖ EMT
❖ Home Care Agency
❖ Person with Dementia
❖ Brown County
❖ Adult Day Service
❖ Family Caregiver
❖ Alzheimer’s Association
❖ NWTC Gerontology Program
❖ Long Term Care Managed Care Organizations
❖ Oneida Tribe
Brown County: Dementia Friendly Community Coalition

Vision
Transforming the Aging Experience within the Community

Mission
By including people in the community, we reduce stigma and transform the aging experience. We develop cooperative partnerships which raise awareness, educate, and engage all to create a dementia friendly community that enhances quality of life for everyone.
First Responder Crisis Subcommittee

❖ Emergency/Crisis Response

❖ Provide training to critical responders

❖ Identifying what we have, what is working, and what we need to move forward
Video Clip-(Barb and involvement in the community and collaboration with the coalition)
Please use your text to ask any questions now.
THE HISTORY OF CRISIS AND DEMENTIA IN NE WISCONSIN

Sharon Locklin, BS
UW-Green Bay
Regional Crisis Workgroup

- Started meeting in 2002
- 17 Counties in NE Wisconsin
- Responded to RFP
- Received the 5 year grant in July 2004
- Training and technical assistance to help counties complete crisis certification
Gaps in Crisis Response

❖ For responding to Youth and Families
❖ For responding to persons with Intellectual Disabilities
❖ For responding to persons with Dementia or Geropsych issues
• Video Clip (of either Jenny or Barb talking about service gaps for people who are aging)
Aging Issues in Crisis Forums

❖ Led to Aging Forums in 2007 (See Handout)
  • De Pere
  • Wautoma
Behavioral Health Training Partnership

❖ Second Crisis Grant was submitted to Wisconsin Dept of Health Services in 2009
❖ The purpose of this grant was to form a training organization that would support the counties in getting their staff crisis trained
❖ Counties were also encouraged to cross-train staff in issues related to youth, DD and aging issues along with crisis training
❖ Still some issues in working with special populations in crisis
❖ Resistance to mobile crisis response
• Video Clip (of Jenny talking about crisis response in place (mobile response))
Dementia Crisis Training Grants

- 1 year (2016) to provide training about persons with dementia to crisis workers and other providers
- BHTP wrote a grant and received the grant
- Contracted with Suzanna Waters-Castillo to develop the curriculum and train the trainers
- Provided trainings statewide on Dementia Awareness and Skills
- Led to the Dementia Crisis Innovation Grants and collaboration with Brown County on the latest grant
• Clip of Barb talking about dementia crisis trainings
DEMENTIA CRISIS INNOVATION GRANT
Rachel Monfils, APSW
Brown County
Dementia Crisis Innovation Grant

- Improve the dementia capability of current crisis response systems
- Dementia diagnosis or suspected dementia
- Brown County received $60,000 for July 1, 2017 through December 31, 2018 (Round Two)
Stakeholders in Brown County

- Adult Protective Services
- Family Services Crisis Center
- UW-Green Bay Behavioral Health Training Partnership
- ADRC of Brown County, including Dementia Care Specialist
- Green Bay Police Department Mental Health Officers
- Home Care Agency
- Adult Day Programming
- At-Home with Dementia
Goals of Brown County’s Grant

❖ Enhance ability to maintain individuals in their own homes or support them in a community setting for as long as possible

❖ Divert emergency protective placement (EPP) which would otherwise be conveyed to one of two designated county nursing home beds

❖ Provide support to a person in their home short term (about 72 hours) to allow additional planning time regarding care
Goals (cont.)

- Provide assistive technology/home safety assessments to reduce out of home placements and caregiver stress.
- Train at least 50 front-line professionals who encounter people with dementia who are in crisis.
- Serve at least 12 persons with dementia.
Call from ER, LE, neighbor, friend, providers

- 9
- 1
- 1

LE or EMT responds or assists at the scene

- No med needs

Call APS (8-4:30 M-F)
Crisis Center (after hours/weekends) provides screening (mobile out to scene)

- Eligible for grant

Comfort Keepers
Point Person or Crisis Center makes arrangements for transport home

Referral to grant program

ER evaluates medical needs and admits or clears or collaborates on EPP

EPP/Med issue

Next Business Day:
APS will consult with
At Home with Dementia (Curative Connections) and
ADRC Dementia Care Specialist will continue to screen and support person or caregiver and consult with APS until services are in place.
EPP vs. Grant Services

❖ 55.135 Emergency and temporary protective placement

❖ 55.13 Emergency protective services

❖ Voluntary Grant Process
• Video Clip- (Natalie and Kathy can talk about her role-voluntary nature of service.)
# Brown County APS Statistics

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<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018 (1st quarter)</th>
<th>2018 (projected)</th>
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<td><strong>Referrals</strong></td>
<td>600</td>
<td>647</td>
<td>711</td>
<td>179</td>
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<td><strong>Investigations assigned</strong></td>
<td>233</td>
<td>249</td>
<td>325</td>
<td>89</td>
<td>356</td>
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<tr>
<td><strong>Emergency Responses/EPPs</strong></td>
<td>23</td>
<td>58</td>
<td>70</td>
<td>12</td>
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Training through this Grant

❖ Crisis Center Staff
❖ Law Enforcement
❖ Fire Department/EMTs
❖ Hospital Staff
❖ Home Care Agency
Grant Statistics

- EPPs diverted
  - 5 stabilized in place

- Training stats
  - 2 trainings, 17 staff

- Dementia calls
  - 41 (July 1, 2017 through March 31, 2018)
Agency Roles

- Video Clip (of each party involved in the case, Barb, Jenny, Natalie, APS, DCS....)
Text ONE word that comes to mind when you think "Collaboration."
Please use your text to ask your questions now.