



2021 Manhattan Walk to End Alzheimer's Frequently Asked Questions

Registration & Donation Support

For help with registration, donations, editing participant or team pages, obtaining your username, resetting your password, requesting a donation receipt or refund, questions about Facebook fundraising, the mobile app, or check deposit, please contact our Chat Support at 1.855.259.0075 or support@alzwalk.zendesk.com.

T-Shirts & Champions Gear

Individuals who raise \$100 will be mailed our 2021 Walk to End Alzheimer's shirt to the address provided during registration.

Walkers who raised \$100 by September 24th can expect to receive their shirt before Walk Day. Approximate ship date is October 11th.

Walkers who raise \$100 between September 25th and December 31st will receive their Walk shirt in the mail on a rolling basis.

Individuals who reach the Champions (\$500+), Grand Champions (\$1,000+), and Elite Grand Champions (\$2,500+) levels will be mailed their champions swag on a rolling basis.

Cash & Check Donations

Download the **Walk to End Alzheimer's** mobile app to process check donations directly to your Walk page. [Click here](#) for instructions.

If you prefer to mail your check donations, please send them to:

Alzheimer's Association - Manhattan, NY Walk
6215 Sheridan Drive Suite 100
Amherst, NY 14221

Please include your printed mail-in donation form (available on your participant fundraising page) OR a note with your name and Walk team name.



We will have donation drop boxes available at check-in for on-site cash and check donations. You will complete and seal a donation envelope before dropping it in the box. You can make an on-site credit card donation via one of our QR codes.

Donations will be accepted for the 2021 Walk season through December 31, 2021. To turn in a cash donation after the Walk, please contact Alex Schoeneck at alschoeneck@alz.org.

In-Person Walk Experience

The Walk is taking place at Piers 16 & 17 at the South Street Seaport (89 South Street, New York, NY).

Check-in begins at 8:30 AM. We ***strongly*** encourage you to register ahead of the Walk (and make sure your team members have done the same!) Participants are welcome to start their Walk any time after 8:30 AM. Scan one of the QR codes on-site to access the route map. Participants will be able to pick up a Promise Garden flower after check-in.

We will have a 5 minute Opening Ceremony at 10:00 AM. To reduce crowding, there will not be a countdown this year and walkers are welcome to start their walk anytime after 8:30 AM.

The Walk is two miles in length through lower Manhattan; you will ***not*** cross the Brooklyn Bridge. The route starts and ends at Piers 16 & 17 at the South Street Seaport.

Top Teams (\$15,000+) are welcome to join us in the Top Team Village from 8:30 AM - 10:00 AM for coffee and a light breakfast.

There will be pre-packaged snacks and bottled water available for all participants.

Children, strollers, wheelchairs, wagons, and dogs are all welcome at the Walk. Children should also be registered on the Walk website: <http://act.alz.org/manhattanwalk>.

The Walk route and festivities are taking place outdoors, rain or shine. Please dress accordingly!



Walk From Home Experience

Download the **Walk to End Alzheimer's** mobile app.

On Walk Day, you can watch the National Opening and Promise Garden Ceremony, enjoy an augmented reality Start/Finish Line and Promise Garden, track your steps, follow our virtual Walk route, and chat with your team members.

[Click here](#) for a full Walk From Home video tutorial.